

**BRÜCKNER
SERVTEC**

A Member of Brückner Group



**SERVING
YOUR
SUCCESS**



6-7

Focusing on your success



8-11

We are a strong team of experts dedicated to service for any film production line and highly committed to our claim: Serving your success.



12-13

With the support of our partner Brückner Maschinenbau, we provide innovative technologies and services for the production of oriented films.



14-15

Throughout the entire lifecycle of your production line, our services maximize availability and profitability.

16-17

The Brückner Group is aware of its responsibility with regard to environment and sustainability.



18-19

Brückner ONE opens the future for intelligent film production and services, supporting the digital transformation.



22-29

Our profound and extensive products and services for your success.



30-33

The Brückner Group is a family-owned group of companies that strives for high-end technology and service for your benefit.





Tobias Fuchs
Managing Director/CFO

Markus Gschwandtner
Managing Director/CEO



We ensure holistic and integrative services for the entire film stretching community to secure sustainable production at highest availability.”

Markus Gschwandtner, CEO, Brückner Servtec

Serving your success

We ensure the maximum availability of your production line – along the entire lifecycle

While you are focusing on the profitable and sustainable film production, we make sure your equipment & processes are available – 24/7 throughout the life span of your production line.

A fast and competent service for you is guaranteed by the extra mile our local teams walk, close to your production base. Your needs to smoothly operate the film production line all day and night are also supported by our experts remotely.

Your daily challenges to enter new markets, reduce the resource consumption, enhance the film quality and ensure the overall efficiency are our key drivers. Gaining from the unique developments performed by our sister company Brückner Maschinenbau, we offer a vast range of upgrades for your production line along the entire life cycle.

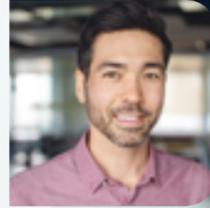
Your quests to conveniently get a reliable and quick supply of spare parts, competent refurbishment of key components or easy access to maintenance plans and instructions are vital to optimize our service packages. Supported by our unique Brückner ONE digital service platform – your teams will get all important information at any time, at any place, using any digital device at their fingertips.

Focusing on your needs

Service means understanding your challenges

Understanding your vital needs is the core of our lifecycle services and the key to supporting you. Your vital questions are our driver for providing high-end solutions.

“We want to **run new products** .”



“We want to **achieve sustainable production**.”



“We want a **specialist for assistance**.”



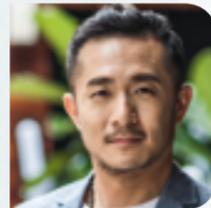
“We want to **improve the film quality**.”



“We want a **smooth operation**.”



“We want to **increase the yield**.”



Brückner Servtec always has the right solutions to your needs.

Ensuring maximum availability

committed to our core values

Customer focus & commitment

You are in the center of all our services; thus we go the extra mile and are fully committed to ensure your success.

Unique competence & spirit

You benefit from our more than 6 decades of unique competences in film stretching know-how. Our team spirit guarantees your 24/7 support globally.

International

We are at home all over the world, operating in close proximity to you. We think global and act local.

Sustainable

We strive for excellence in everything we do. Our products and services are designed to further decrease the use of raw material, to lower energy consumption and other operating resources for film stretching lines.



As a pure service provider, the core values of our thinking and acting has been in our DNA – since 2003!”

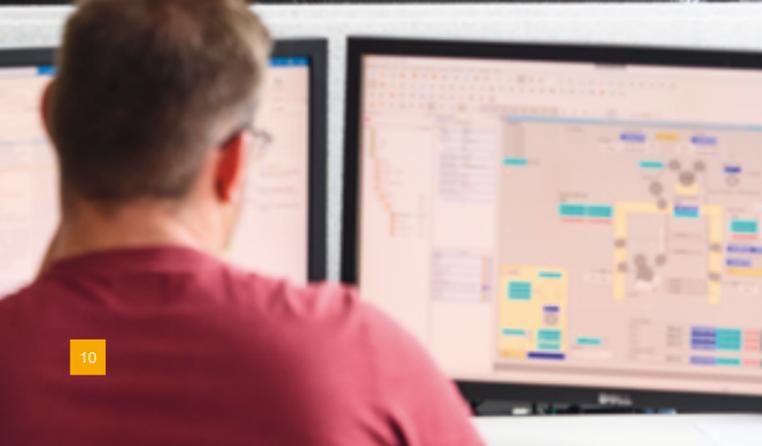
Tobias Fuchs, CFO, Brückner Servtec

Building bridges through reliability and trust

because people make the difference

The benefits of a mutual partnership are considerable. They create a transparent bridge between companies and their people, while developing a climate of trust and reliability. Because people make the difference, at our headquarters or locally next to your sites.

>200 employees
18 nations
12 languages
15 locations





Stretching the limits

Protecting all kinds of goods and providing technical innovations for a sustainable life



Brückner Maschinenbau is the world's leading supplier of production lines for manufacturing high-quality monoaxially and biaxially stretched films. The lines guarantee efficient, profitable, reliable production of the widest range of flexible films, which are used as high-quality packaging material or for special technical applications, such as capacitors, battery separators or screens and displays.

The range of topics offered by Brückner Maschinenbau includes planning, building and commissioning complete production lines as well as flexible plant engineering packages and all process and machine developments for film production. Furthermore, they include consultation during project initiation (e.g. feasibility studies) and financing solutions.

Important future issues, such as electro-mobility, intelligent and recyclable packaging and sustainability in film production, are continuously driven forward at our own, globally unparalleled Technology Center in Siegsdorf.

No matter which ideas film producers or raw material suppliers have in mind, "exotic" applications or new processes: We are able to offer the right technology, based on intensive R&D.

Stretching the limits – not only a claim, but also a conviction



World-class machines – first-class service

Creative, innovative, globally present



Tapping into the vast resources of Brückner Maschinenbau and teaming up with many experts around the world, we ensure the technology, know-how and the manpower you need to get the best performance of your film-stretching line.

We are proud to extend our lifecycle services also to all Non-Brückner film-stretching lines in full scale.

“With Brückner Servtec’s most helpful support, we have saved a lot of money. As a ‘saying’ goes, saving customer’s money is just like saving money for yourself.”

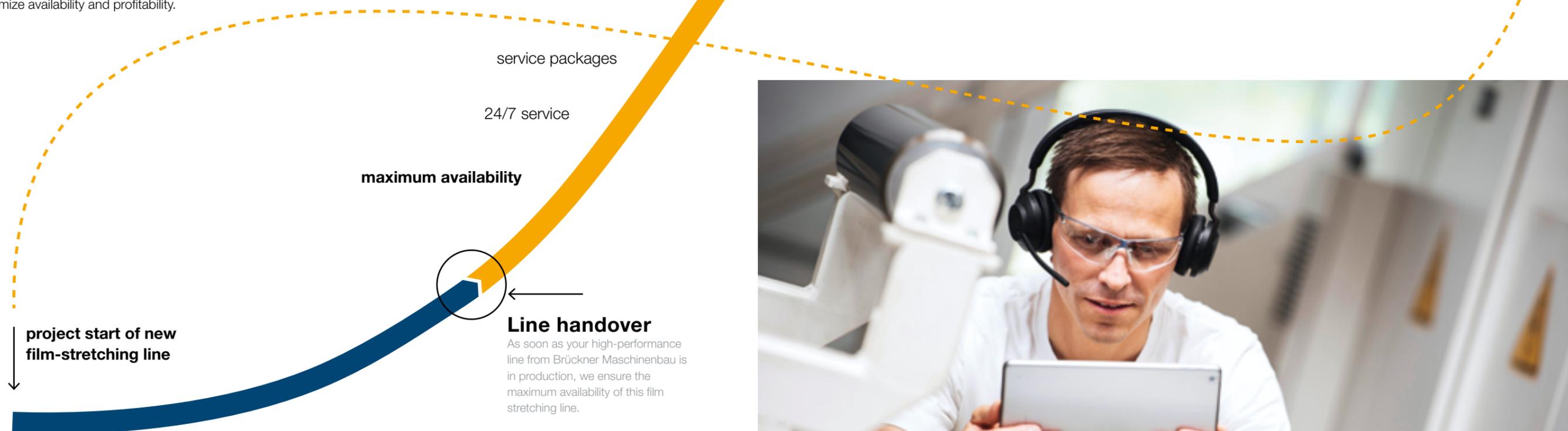
Manager Purchase, Gettel Group China



First-class service along the entire lifecycle

Serving your success

Throughout the entire lifecycle of your production line, our services will maximize availability and profitability.



project start of new film-stretching line

maximum availability

24/7 service

service packages

maximum quality

audits

Midlife boost

Give your existing plant a profitability and technology boost to be ready for new markets.

- New film types
- Increased energy efficiency
- Improved film quality

Line handover

As soon as your high-performance line from Brückner Maschinenbau is in production, we ensure the maximum availability of this film stretching line.

clip & chain refurbishment
new technology

maximum flexibility

line transformation

maximum profitability

line relocation

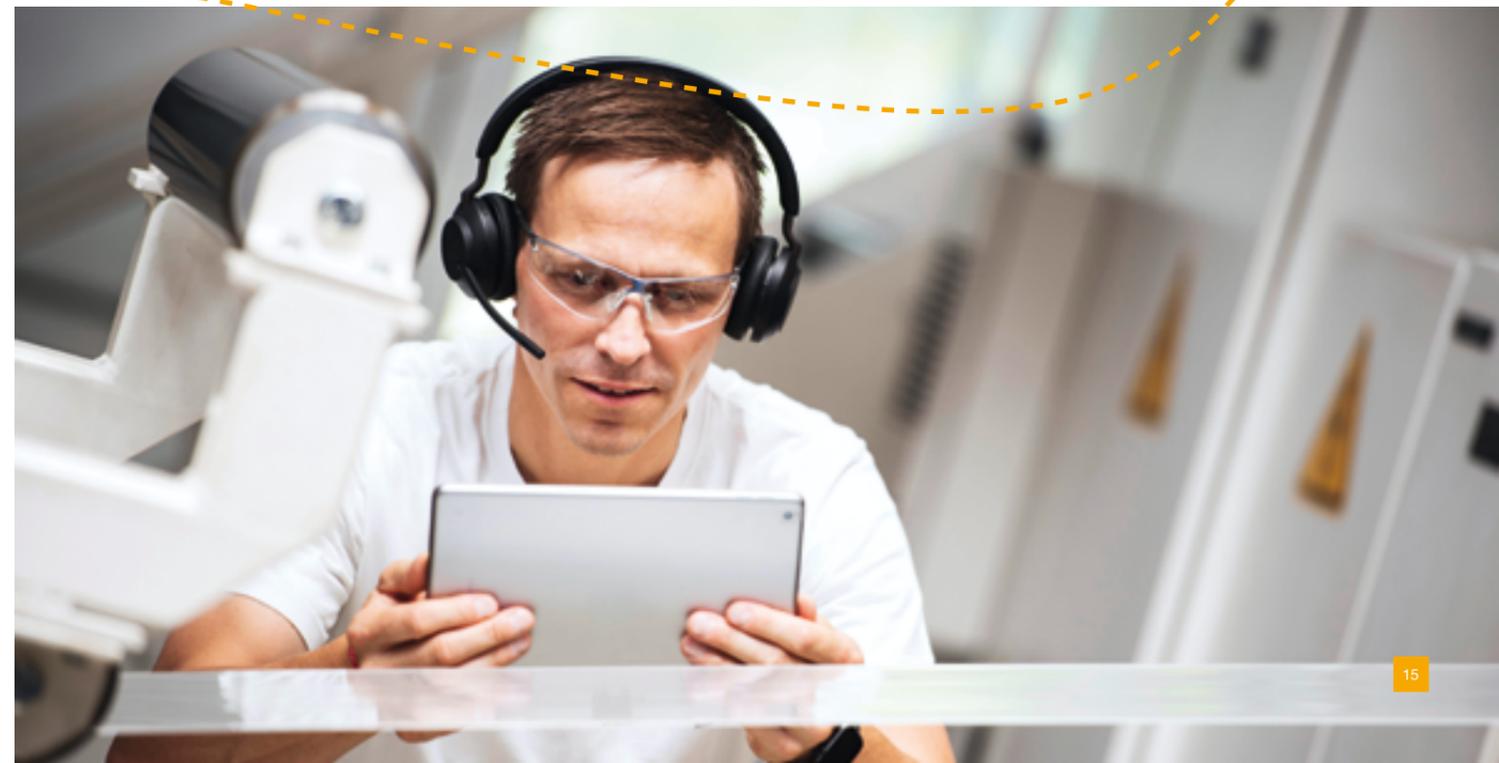
new film stretching line

New life

With the end of every life cycle comes a new beginning.

- Line transformation
- Line relocation
- New film stretching line

Brückner Servtec
> 30 years lifecycle service





Green(er) film production with existing equipment

How we support you on your way to sustainability

Sustainability is one of the main challenges to our industry. Therefore, we focus on solutions for existing lines to increase the production efficiency, enlarge the life cycle of the line or make the film production more environmentally friendly.

Our products and services are especially designed to further decrease the use of raw material, to lower energy consumption and other operating resources for film stretching lines. Moreover, we support you with producing recyclable packaging, e.g., by using bio-polymers or produce mono-material structure enabling a circular economy worldwide.

We are aware of our responsibility. That's why we work every day on new, longterm solutions for a better future.





Your step into digitalization

The entire Brückner ONE system is unique in the BO-industry. It utilizes the inherent benefits of digitalization for vast information at your fingertips, at anytime and anywhere at any digital device. It strongly and conveniently supports modern biax-film production and services to increase production efficiency, process reliability and uptime optimization.



Unique service packages

Built into powerful service packages, the Brückner ONE digital service platform offers you a wide range of modules which pave the way to the future of intelligent film production.

Brückner ONE Modules

Brückner ONE Support

- Advanced support handling for quick and flexible troubleshooting

Brückner ONE Com

- Communication module for simple interaction between you and specialists

Brückner ONE Docu

- Paperless and simple-to-use online
- Technical documentation of your line

Brückner ONE Parts

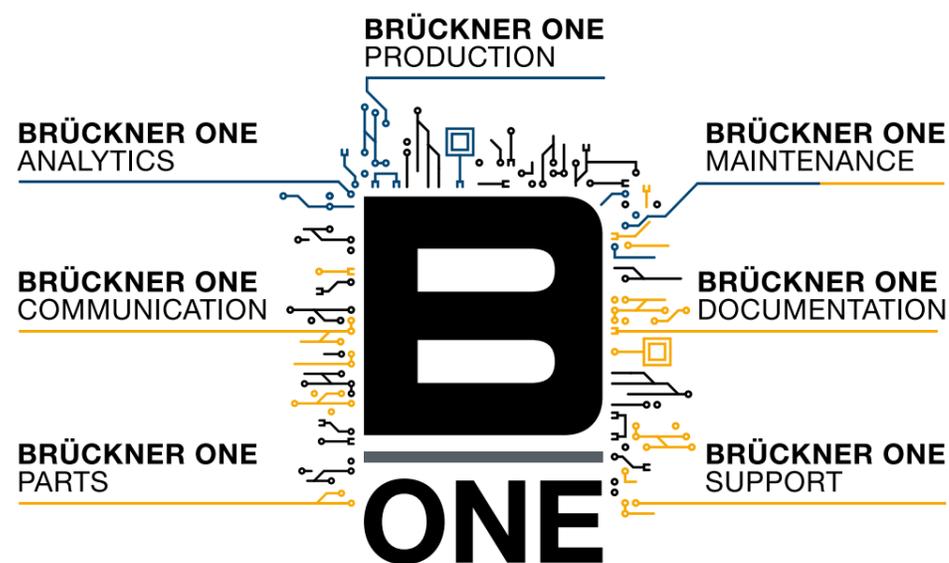
- Rapid part identification and inquiry of your line spareparts

Brückner ONE Maintenance – new

- Preventive maintenance planning for increased line uptime



scan for more information



Service packages

SILVER



Office support

GOLD



24/7 Expert availability



Office support

PLATINUM



Regular audits, backups



24/7 Expert availability



Office support



Brückner ONE is the foundation for our worldwide service and there is more to come!

“**Brückner ONE** supports AI based automatic translation with DeepL™ of all inputs into your local language. This makes it even more convenient for you to access the worldwide network of specialists.”



Service and support

Experts' knowhow keeps your production up and running

Confidence in the availability and efficiency of your production line is indispensable for your success. Our service solutions increase and secure the performance of your plant at the highest level.

Our experienced specialists assist you 24/7, remote or on-site to realize the full potential of your film stretching line at any time.

Multiple audits of your line performed by our teams in collaboration with your experienced staff raises all potentials of your film production line.

Worldwide clip and chain refurbishment workshops, strictly certified concerning quality in order to extend the life of your equipment and boost the availability.

Of course, we also offer our services to all non-Brückner lines.

“I want to thank you again for your precious cooperation yesterday night. The professionalism and commitment by your colleagues sorting out the fault and come back to normal production. Full appreciation to your team.”

Plant Manager, Manucor Italy



“We want a smooth operation.”



Facts

Service

- 24/7 Hotline
- Remote Service
- On-site Service

Audits

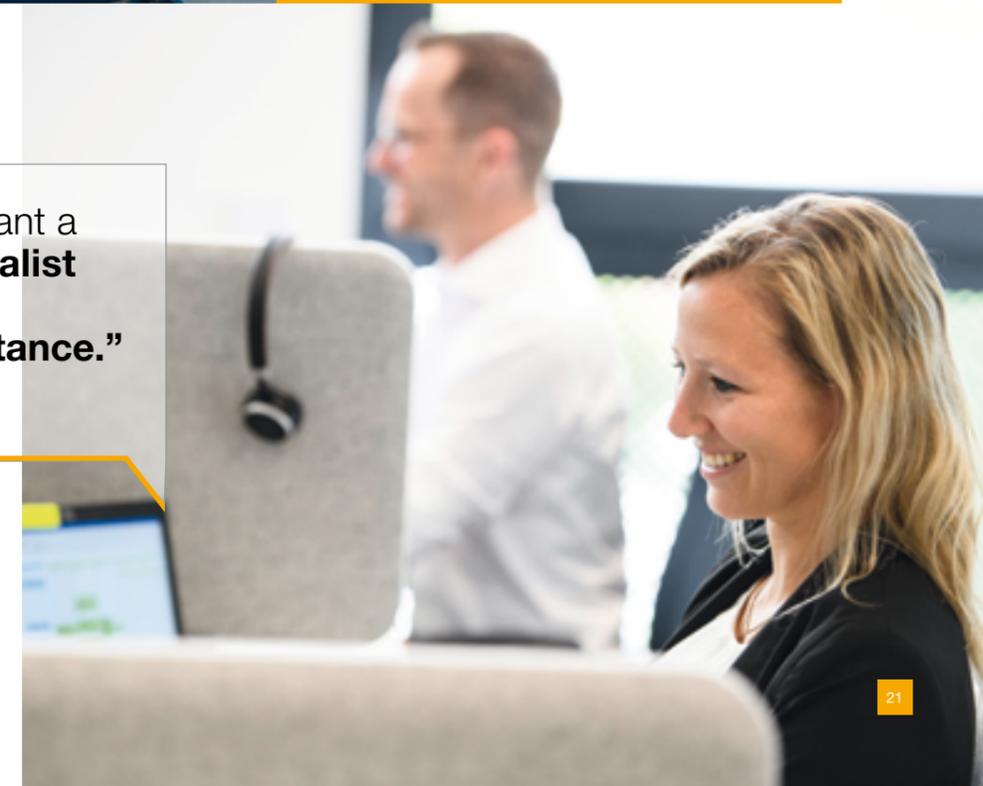
- Energy Audit
- Process Audit
- Line Audit

Refurbishment

- Clip & Chain refurbishment
- Roller recoating



“We want a specialist for assistance.”





“We want a **smooth operation.**”

Spare parts and deliveries

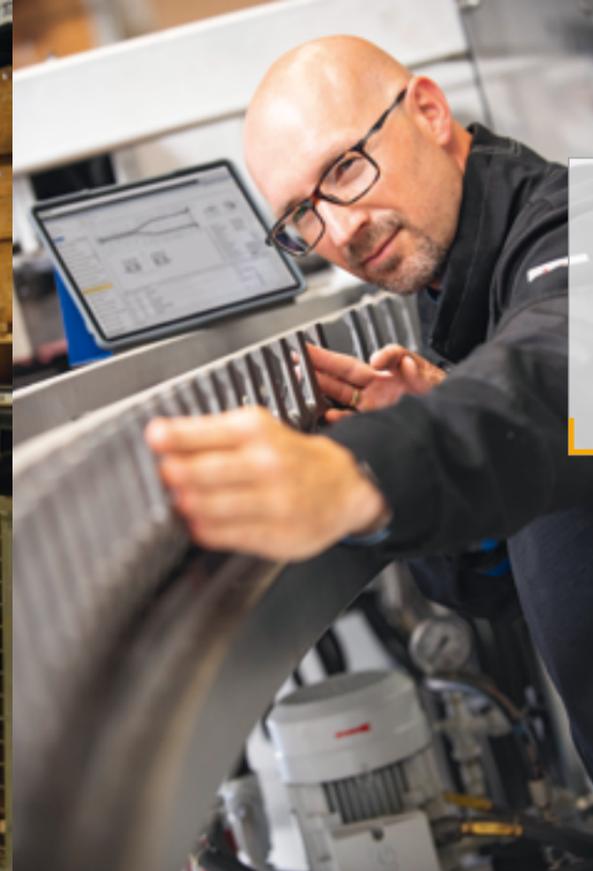
Fast and reliable

Our spare parts supply guarantees best reliability in your operation tapping into our vast network of Brückner OEM parts.

Using our convenient Brückner ONE parts module for identifying, we ensure a fast order processing including global delivery services to maintain your highest quality standards.

“The optimization of your spare parts processing has given us faster & easier services, congrats to the spare parts team.”

Purchase Manager, oPP Films Peru



“We want to **increase the yield.**”



“Original spare parts from Brückner are easy to identify and to order at your finger tips.”



We take care of

- Fast identification of parts and technical clearance of inquiries and orders
- Competent commercial clarification including delivery time and payment terms
- Proposals for new parts in exchange for obsolete products

Modernization

New products – enhanced life time

Managing the ever changing demands of your markets may require you to modify your line's configuration significantly. We are experts in upgrading your assets with latest technology and enabling it to produce recyclable mono-material structures or improved barriers utilizing ultra-thin in-line coating layers.

Enhancing the life time of your valuable film production lines might need profound upgrades by new electrical control systems or newest line drive modules. By this, latest state-of-art software is applied to simplify lines operation, to increase safety and to reduce energy consumption.

Your aging production lines may become valuable and profitable if we modify them for different film types and polymers serving your smaller volume specialty markets.



“We want to **achieve sustainable production.**”

Discover opportunities

- New products: Multilayer films, inline coating
- Line conversion: PP to PE, PET to PLA
- Energy consumption optimization
- Modernization and lifecycle extension



“We want to **run new products.**”

“To produce new film types for future markets the upgrading results have deeply impressed our customers. Especially Brückner’s recipes and material recommendations helped us to reach our goals quickly.”

Plant Manager, Polibak Turkey



Finance Solutions

Expertise in project finance

We offer:

- Export finance know-how
- Long-lasting partnerships with Export Credit Agencies (ECA)
- Cooperation with approximately 100 international financial institutions
- Extensive market knowledge
- Tailor-made financing solutions

We are the Brückner Group

Long-term thinking – the key to success

The Brückner Group has been family-owned since it was founded in 1960. This has shaped the group to the present day and is reflected in particular in its long-term strategic orientation – a significant success factor for our customers and ourselves in the past and for the future.

The Brückner Group members are market and technology leaders for machines, systems and services in their global niche markets. But we are also more than that: we provide solutions that make our customers successful. Brückner Maschinenbau, Brückner Servtec, Kiefel and PackSys Global form the foundations of the group. While exploiting their advantages, such as a strong worldwide presence, the transfer of technological expertise and their leading position in a globalised world, they act independently and can concentrate on their specific markets. This allows each company to focus on meeting its customers' individual requirements and on delivering complete customer satisfaction.

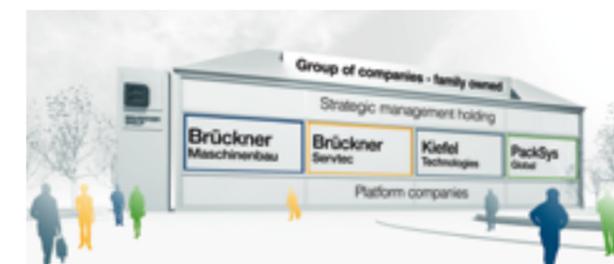
The group has more than 2,900 employees and over 21 locations in 14 countries worldwide. It is led by the strategic management holding, Brückner Group GmbH.



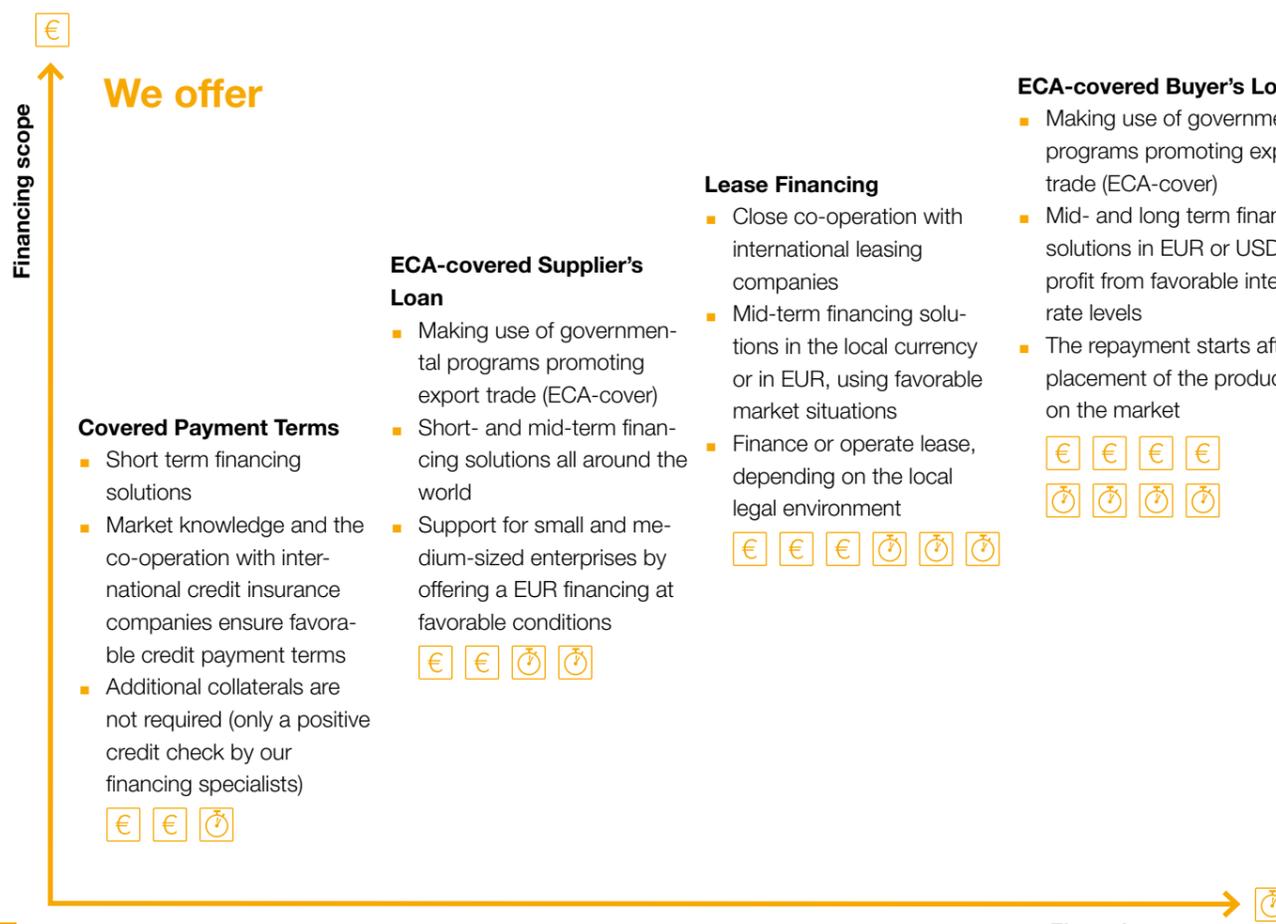
Dr. Axel von Wiedersperg
Managing Director/CEO

Maximilian Schneider
Managing Director/CFO

Brückner Group GmbH defines the group-wide long-term strategy and provides the individual companies with a strategic direction. It is also responsible for group merger and acquisition



activities. Besides setting standards and guidelines in order to ensure transparency and compliance, the management holding supports group members by providing a variety of central services as well as expertise in a number of specialist areas.





Plastic recycling all over the world: our help is well received.

Yes, we care

Proactive initiative as an innovation leader

YES,
WE
CARE

We as the Brückner Group are ready to act responsibly! That is why we launched the “Yes, we care” initiative – already years ago, when sustainability issues were not yet on everyone’s lips.

The project is both a commitment to our own responsibility in terms of the circular economy and sustainability and a promise to the employees in all companies of the Brückner Group. We want to act together, develop aspirations, drive innovations and contribute solutions.

Don't stop plastic – but plastic pollution!

“Reduce – Reuse – Recycle” must not remain a slogan for us, but ought to be filled with life.

As a technology and market leader in various areas of the plastics and packaging industry, we have the opportunity to contribute our visions for the future and our engineering spirit for more sustainability.

“Yes, we care” is our promise

- for an emphatically sustainable orientation of all activities
- for investment in a sustainable future with plastics
- for knowledge transfer for a better understanding of the need for and the advantages of plastics
- to educate people on the correct use of plastics.

In short: We want to be part of the solution!

“Yes, we care” helps

When we launched “Yes, We Care”, one of the priorities was to support corresponding organisations.

We decided on the ASASE Foundation, a project in the plastic-polluted Ghanaian capital Accra, and Buy Food with Plastic, which enables people in India, Nicaragua and Ghana to pay for hot meals with collected plastic bottles. Brückner Group supports both organisations financially.

time zone Americas

time zone Europe/India

time zone Asia

Brückner sales and service locations

Follow the sun – always at your side

Our global service network ensures you continuous 24/7 support at high priority locally or remote.



Germany



USA



Colombia



Brazil



Slovakia



Russia



India



Thailand



China



Korea



Japan



Headquarters

Brückner Servtec GmbH

Königsberger Str. 5-7
83313 Siegsdorf
Germany

T +49 8662 63-0

servtec@brueckner.com

www.brueckner-servtec.com

Americas

Brueckner Group USA Inc.

Brueckner Colombia S.A.S.

Europe + CIS

Brueckner Slovakia s.r.o.

OOO Brueckner

Asia

Brueckner Group India Pvt. Ltd.

Brueckner Group Asia-Pacific Co. Ltd

Brueckner Group China Co., Ltd.

Brückner Servtec GmbH

Königsberger Str. 5-7
83313 Siegsdorf
Germany

T +49 8662 63-0
servtec@brueckner.com
www.brueckner-servtec.com

